

Brookview Farms c/o Rj Community Mgt. 4900 Perry Highway Building 1, Suite 300 Pittsburgh, PA 15229 Ph: 412-550-0003 Fax: 412-227-9003 www.RjCMgt.com

# BROOKVIEW FARMS DELINQUENT ACCOUNT COLLECTION POLICY

To better process requests and serve you, Rj Community Management would like to acquaint you with our delinquent account collection procedures to ensure all account holders are made aware of their past due balance, accurately fined on a consistent basis, and escalating methods of communication of the aging account balance are executed on schedule. Rj Community Management looks forward to effectively and efficiently collecting debt for the Association.

Assessment Due Date 1st of January

Payment of the assessment is due in full within 30 days.

<u>Late Notices</u> 31st of the January

An assessment is considered late when not paid by the 31<sup>st</sup> of January. On the 31<sup>st</sup> day, Rj Community Management will send the Owner a statement of account via USPS mail. Late notices and fine will continue each month per the below schedule until the account is paid in full or an attorney begin collection action. All late notices consists of a statement of account showing the past due assessment, the late fee, a total balance owed, and instructions on how to pay. It states an expectation that the Owner will pay the balance of the account (including the late fee) by the end of the given month.

# Collection

If the Owner fails to act on the late notices the account will be turned over to the Collection Attorney. The Collection Attorney will send a demand letter to the owner via USPS first class mail.

Should the owner fail to pay within thirty (30) days, the attorney's office will be advised to send a final ten (10) day demand letter via USPS certified mail. All collection costs incurred will be billed to the owner.

Collection Policy		
Stage	Date Processed	Base Fee Charge
First Notice	February 15 <sup>th</sup>	\$25.00
Second Notice	March 15 <sup>th</sup>	\$50.00 + Certified Notice
Third and Final Notice	April 15th	Legal Action
Legal Action	If balance is unpaid, the account will be turned over to the Collection Attorney	

# **POLICY RESOLUTION**

Regarding: Collection Policy

WHEREAS, the governing documents of Brookview Farms ("Association") provides and stipulates the board has the following powers: To adopt and amend Bylaws and Rules and Regulations.

1. A Collection Policy for Brookview Farms as indicated within this policy, will apply to all Owners within the Association.

Adopted this 4 day of January 2024
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President
Secretary

#### **PAYMENT OPTIONS**

# Online Payment Via eCheck or Credit Card

Make a one-time payment using eCheck or a credit card. Recurring payments may also be set up using your bank account.

- · Visit www.rjcpayments.com.
- · Click on the Alliance Bank logo.
- · Choose your payment option.
- · Recurring payments may be setup by creating an account then choosing "Setup Scheduled Payments" from your account dashboard.

· Management ID: 745 · Association ID: BFH

### Personal Check/Money Order

Write a check payable to «Association Name» and mail it along with your payment coupon to the Las Vegas address listed on the coupon. Write your homeowner account number on your check.

A payment coupon MUST be mailed with your personal check. Payment coupons may be ordered online at www.rjcpayments.com.

## Your Bank's Online Bill Pay

Setup your community as the payee and have your payments sent to the lockbox address below. Please include your account number on the check.

Brookview Farms c/o Rj Community Management Processing Center PO Box 97233 Las Vegas, NV 89193-7233